



Summary of Financial Assistance Policy

Saint Luke's Community Hospital has a commitment to and respect for each person's dignity with a special concern for those who struggle with barriers to access healthcare services. Saint Luke's Community Hospital has an equal commitment to manage its healthcare resources as a service to the entire community. In furtherance of these principles, Saint Luke's Community Hospital provides financial assistance for certain individuals who receive emergency or other medically necessary care from Saint Luke's Community Hospital. This summary provides a brief overview of Saint Luke's Community Hospital's Financial Assistance Policy.

Who Is Eligible?

You may be able to get financial assistance. Financial assistance is generally determined by your total household income as compared to the Federal Poverty Level (FPL). For Inpatient Hospital Admissions: If your income is less than or equal to 133% of the FPL, you will receive a 100% charity care write-off on the portion of the charges for which you are responsible. If your income is between 134%-200% of the FPL, you will receive 100% charity write-off after \$700 co-pay per admission/account. If your income level is between 201% but does not exceed 300% of the FPL, you will receive 100% charity care write-off after \$1,500 co-pay per admission/account. Patients who are eligible for financial assistance will not be charged more for eligible care than the amounts generally billed to patients with insurance coverage. For Emergency Room Visit not resulting in admission: If your income is less than 300% FPL, you will receive 100% charity care write-off after \$150 co-pay per visit.

What Services Are Covered?

The Financial Assistance Policy applies to emergency and other medically necessary care. These terms are defined in the Summary Financial Assistance Policy. Elective services are not covered by the Financial Assistance Policy.

How Can I Apply?

To apply for financial assistance, you typically will complete a written application and provide supporting documentation, as described in the Financial Assistance Policy and the Financial Assistance Policy application.

How Can I Get Help with an Application?

For help with a Financial Assistance application, you may contact Saint Luke's Community Hospital, Patient Registration desk upon entry to Saint Luke's Community Hospital or the Business Office at (844)285-1005 or Fax (855)490-1799.

How Can I Get More Information?

Copies of the Summary Financial Assistance Policy and Financial Assistance application forms are available at www.SaintLukesCommunityHospital.org. Free copies of the Financial Assistance Policy and Financial Assistance Policy Application also can be obtained by submitting a written request to Saint Luke's Community Hospital, PO Box 371863, Pittsburgh, PA 15250-7863. Additional information about the Financial Assistance Policy also can be obtained at the Patient Registration desk upon entry to Saint Luke's Community Hospital or by contacting the Central Business Office by telephone at (844) 285-1005 or written request for information to fax (855) 490-1799.

What If I Am Not Eligible?

If you do not qualify for financial assistance under the Financial Assistance Policy, you may qualify for other types of assistance. For more information, please contact Saint Luke's Community Hospital, Patient Registration desk upon entry or the Business Office by telephone at (844) 285-1005.